## Patina Investment for San Francisco War Memorial Performing Arts Center

Purpose: Utilize remaining investment funds to bolster infrastructure to improve service capabilities at Herbst Theater, the Opera House and Davies Symphony Hall.

Scope: Adding 10 new MICROS points of sale systems in the amounts and locations listed below to replace manual systems, add additional service stations during busy times, increasing speed of service, and allowing for better tracking and accounting data.

## Herbst Theater:

Adding 2 MICROS POS terminals with the addition of wireless system to allow iBars to be moved throughout facility. Replaces manual cash registers and handheld credit card readers.

## Opera House:

Adding 4 MICROS POS terminals

- Patron's Lounge - replaces manual system, orders placed go directly to kitchen
- $4^{\text {th }}$ Floor North Side - adding additional POS on $4^{\text {th }}$ floor to help during busy performances
- 2 MICROS POS for portable bars - adding services on both sides of Grand Tier during Nutcracker \& other location possibilities depending on performances


## Davies Symphony Hall:

- Second Tier - replacing 1 manual system, adding another for pop-up bar service
- First Tier - adding additional POS for adding Food \& Beverage Service
- Orchestra Level - adding additional POS for pop-up bar under stairs


## Patina Investment Cost Detail



